



Jason Adams

Scrum Master

Scrum Master with 5 years across fintech and SaaS, comfortable running two teams at once and partnering closely with product managers. Strong at backlog hygiene, sprint metrics, and helping engineers say no to mid-sprint scope creep. Holds CSM and CSPO.

CONTACT INFORMATION

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KEY SKILLS

- Scrum and Kanban
- Jira, Jira Advanced Roadmaps, Confluence
- Sprint metrics: cycle time, throughput, scope change
- Backlog refinement and story splitting
- Retrospective facilitation (5+ formats)
- Coaching PMs and tech leads
- Incident postmortems
- Hybrid and remote ceremony design

PROFESSIONAL EXPERIENCE

2022 - Present

Scrum Master | Meridian Pay Platforms, Salt Lake City, UT

- Lead ceremonies for two payments teams (11 engineers total) running 2-week sprints on a card-issuing API.
- Drove cycle time from a median of 8.4 days to 4.1 days over four quarters by adding WIP limits and a daily code-review SLA.
- Built a sprint-health dashboard in Jira (commitment vs. completed, scope change, defect escape) that the director reviews each Friday.
- Coached a new PM on splitting epics into shippable stories, which cut mid-sprint scope changes nearly in half.
- Facilitated a tense post-incident retro after a 4-hour outage; team left with three action items, all closed within 30 days.

2020 - 2022

Scrum Master | Quill & Quartz Analytics, Boise, ID

- Ran a 9-person BI team building dashboards for retail clients; team delivered 14 of 15 sprint goals across my second year.
- Replaced an unread 6-page status report with a Confluence one-pager linked from the standup channel.
- Coached the team off story points and onto throughput after planning meetings kept running 90+ minutes.
- Partnered with HR on a hybrid-work pilot that kept ceremonies productive when half the team went remote.

EDUCATION

B.S., Industrial Engineering, University of Utah, 2019

Certified Scrum Master (CSM), Scrum Alliance, 2020

Certified Scrum Product Owner (CSPO), Scrum Alliance, 2022