



AISHA COLEMAN

MSW, LCSW

Licensed clinical social worker with 6 years of case management across pediatric oncology and adult behavioral health. Known for steady caseload management, clean documentation, and strong relationships with families navigating long treatment timelines. Bilingual English and French.

CONTACT INFORMATION



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Raleigh, NC, Tulsa, OK 12345

KEY SKILLS

- Psychosocial assessment and biopsychosocial documentation
- Person-centered treatment planning and goal setting
- Crisis intervention and safety planning
- Motivational interviewing and trauma-informed care
- Care coordination across medical, behavioral, and community resources
- Insurance navigation, prior authorizations, and patient assistance programs
- Electronic health records (Epic, Cerner) and REDCap data tracking
- HIPAA, CARF, and Joint Commission documentation standards
- Interdisciplinary team collaboration and case presentation
- Clinical supervision of MSW interns
- Bilingual English and French client communication
- Group facilitation (relapse prevention, psychoeducation)

PROFESSIONAL EXPERIENCE

Senior Case Manager | Piedmont Children's Cancer Center, Raleigh, NC | February 2022 – Present

- Manage a caseload of 34 active pediatric oncology patients and their families from diagnosis through survivorship transition
- Coordinate lodging, transportation, and school re-entry; processed \$86,400 in patient assistance fund awards in 2024
- Lead weekly psychosocial rounds with oncology, child life, and chaplaincy, presenting two to four complex cases each week
- Built a tracking dashboard in REDCap that cut missed financial assistance deadlines from a handful per quarter to zero over three quarters
- Supervise one MSW intern each semester and co-teach the program's onboarding module on grief and loss

Behavioral Health Case Manager | Cardinal Wellness Partners, Durham, NC | September 2019 – January 2022

- Carried a panel of 55 to 65 adult clients with co-occurring SUD and serious mental illness in an outpatient setting
- Coordinated medication-assisted treatment with prescribers and tracked appointment adherence, retaining about three-quarters of the panel in treatment at 6 months
- Wrote person-centered treatment plans and 90-day reviews that passed two consecutive CARF audits with no findings
- Facilitated a weekly relapse prevention group of 8 to 12 members

Case Manager | Triangle Family Services, Cary, NC | June 2018 – August 2019

- Conducted home visits for families referred from CPS, completing safety plans and connecting parents to parenting classes and substance use treatment
- Maintained a caseload of about 22 families with documentation submitted on time in 94% of audits
- Testified in juvenile court on three cases during the year

EDUCATION

Master of Social Work (MSW), Clinical Concentration
University of North Carolina at Chapel Hill | May 2018

Bachelor of Arts in Psychology
North Carolina State University | May 2016

- Licensed Clinical Social Worker (LCSW), North Carolina Social Work Certification and Licensure Board, 2021

- Certified Case Manager (CCM), Commission for Case Manager Certification, 2022