

William Thompson

Lab Technician

Lead lab technician with 14 years in hospital and reference lab settings. Runs bench scheduling, competency assessments, and CAP/CLIA inspection prep for a team of 22 techs. Strong technical depth in chemistry and hematology with a steady record of clean inspection cycles.

CONTACT INFORMATION



(509) 555-0119



devon.aldridge@email.com



Spokane, WA 12345

EDUCATION

Associate of Applied Science in Medical Laboratory Technology, Spokane Community College, 2009

ASCP Board of Certification: Medical Laboratory Technician, MLT(ASCP), active since 2009

ASCP Specialist in Laboratory Safety, SLS(ASCP), 2017

CAP Inspector Training, College of American Pathologists, completed 2020 and 2023

KEY SKILLS

- CAP and CLIA inspection readiness and deficiency response
- Competency assessment program design (six-element CLIA model)
- Bench scheduling and 24/7 staffing coverage
- Chemistry and hematology instrumentation (Sysmex XN-9000, Roche cobas, Beckman DxC)
- Assay validation: precision, linearity, reportable range, method comparison
- SOP authoring and CLSI guideline alignment
- Quality control review, Westgard rules, and proficiency testing oversight

PROFESSIONAL EXPERIENCE

LEAD MEDICAL LAB TECHNICIAN | CASCADE SUMMIT MEDICAL CENTER, SPOKANE, WA
2019 – PRESENT

- Oversee bench operations for a 22-tech core lab running roughly 1.4 million billable tests per year.
- Led CAP inspection prep for three consecutive cycles with zero phase-2 deficiencies.
- Rebuilt the competency assessment program to a six-element model, cutting overdue assessments from 38 to 4.
- Manage weekly schedule across 24/7 coverage and approve PTO/swap requests against staffing minimums.
- Partner with vendor field engineers on Sysmex XN-9000 track issues; reduced repeat service calls by half.

SENIOR LAB TECHNICIAN | PINEWOOD REGIONAL REFERENCE LAB, BOISE, ID
2014 – 2019

- Anchored second-shift chemistry and hematology bench for a regional reference lab serving 90+ clinics.
- Validated three new assays including a high-sensitivity troponin migration, owning precision and reportable range studies.
- Wrote and revised 28 SOPs to align with CLSI guidance during the lab's CAP reaccreditation.
- Trained 11 new hires across an 18-month hiring surge tied to a contract expansion.
- Served as Safety Officer backup, including chemical hygiene plan updates and spill drill coordination.

MEDICAL LAB TECHNICIAN | RIVERBEND COMMUNITY HOSPITAL, LEWISTON, ID
2011 – 2014

- Generalist bench in a 110-bed hospital covering chemistry, hematology, UA, and basic microbiology.
- Ran daily QC and monthly proficiency testing across four instrument platforms.
- Trained phlebotomy students from the local technical college during clinical rotations.
- Participated in Joint Commission survey prep for the laboratory department.

LAB TECHNICIAN | HARBOR BAY URGENT CARE NETWORK, TACOMA, WA
2009 – 2011

- Performed CLIA-waived and moderate complexity testing across five urgent care sites.
- Maintained point-of-care competency records for nursing staff.
- Coordinated send-out logistics with two reference lab couriers.
- Audited refrigerator and freezer temperature logs across all sites monthly.

- LIS administration and middleware troubleshooting (Sunquest, Epic Beaker)
- Vendor and field engineer escalation management
- Chemical hygiene and laboratory safety program coordination
- Training, onboarding, and mentorship of MLT and MLS staff
- Root cause analysis and corrective action documentation