



Melissa Hall

Hvac Technician

EPA 608 Universal certified HVAC technician with 7 years across residential and light commercial service. Strong on diagnostic work, refrigerant recovery, and customer communication in occupied homes. Lead tech on a 4-van route with consistent five-star reviews.

CONTACT INFORMATION



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EDUCATION

AS, Heating, Ventilation, Air Conditioning, and Refrigeration, Pinellas Technical College, 2017

EPA 608 Universal Certification, 2017

NATE Certified, Air Conditioning and Heat Pumps (Service), 2020

KEY SKILLS

- Refrigerant recovery and recharge (R-22, R-410A, R-454B)
- Diagnostic tools: manifold gauges, clamp meters, combustion analyzer
- Heat pump and mini-split service
- Ductwork inspection and static pressure testing
- ServiceTitan and FieldEdge
- Brazing and soldering
- Customer communication and option pricing
- Apprentice mentoring

PROFESSIONAL EXPERIENCE

- Lead HVAC Service Technician, Coastline Comfort Services, Tampa, FL**
2021 – Present
 - Run a service route averaging 9 calls per day across split systems, heat pumps, and mini-splits.
 - Closed \$487,300 in repair and replacement work in 2023, ranking #1 of 11 techs on the route board.
 - Diagnose refrigerant, electrical, and airflow issues on R-410A and R-454B equipment; pull and recharge per EPA 608 procedure.
 - Mentor two apprentices on ride-alongs, walking through manifold readings, capacitor testing, and clean job-site practices.
 - Maintain a callback rate under 3% by confirming static pressure and subcooling before leaving the property.
- HVAC Service Technician, Bayshore Mechanical Co., St. Petersburg, FL**
2018 – 2021
 - Serviced residential and small office systems ranging from 1.5 to 10 tons across Pinellas County.
 - Installed roughly 60 condenser and air handler replacements per year alongside a second tech.
 - Recovered, evacuated, and weighed in refrigerant charges on R-22 retrofits and newer R-410A installs.
 - Wrote up clear repair quotes in ServiceTitan and walked homeowners through option pricing.