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Steven Hall

Lab Technician

CONTACT INFORMATION



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EDUCATION

- **Associate of Applied Science in Clinical Laboratory Technology, Wake Technical Community College, Raleigh, NC, 2018**
- **ASCP Medical Laboratory Technician (MLT) Certification, 2018**
- **North Carolina Phlebotomy Certification, 2017**

KEY SKILLS

- Chemistry and hematology analyzers (Beckman AU680, Sysmex XN-1000)
- Coagulation testing and instrument troubleshooting
- Microbiology plating, gram staining, MALDI-TOF identification
- Urinalysis and manual differentials
- Quality control: Levey-Jennings charts, Westgard rules
- LIS systems (Epic Beaker, Cerner)
- CAP and CLIA compliance and inspection readiness
- Method validation (linearity, precision, accuracy studies)
- Preventive maintenance and calibration documentation
- Specimen processing and pre-analytic error reduction
- STAT prioritization and overnight shift workflow

ABOUT ME

Clinical lab technician with 6 years in high-volume hospital and reference labs. Strong on chemistry, hematology, and urinalysis instrumentation with a track record of clean CAP inspections. Comfortable training new hires and troubleshooting analyzer errors during overnight shifts.

PROFESSIONAL EXPERIENCE

MEDICAL LABORATORY TECHNICIAN I | WAKEFIELD REGIONAL HOSPITAL, RALEIGH, NC 2021 - PRESENT

- Process 180-220 chemistry and hematology specimens per overnight shift on Beckman AU680 and Sysmex XN-1000 analyzers.
- Reduced specimen rejection rate from 4.8% to 1.3% by retraining phlebotomy floats on tube selection and labeling.
- Lead weekend QC reviews, including Levey-Jennings chart sign-off and Westgard rule investigations.
- Trained 7 new techs on LIS workflow (Epic Beaker) and STAT prioritization for ED draws.
- Caught a calibration drift on the coag analyzer that would have delayed 30+ surgical clearances.

LAB TECHNICIAN II | TRIANGLE REFERENCE LABS, DURHAM, NC 2018 - 2021

- Ran microbiology plating, gram stains, and MALDI-TOF identification for an outpatient client base of 40+ clinics.
- Maintained centrifuges and pipettes on a rotating PM schedule and logged variances in QPulse.
- Passed two CAP inspections with zero deficiencies in the hematology bench area.
- Supported method validation for a new HbA1c assay, including linearity and precision studies.

- New hire training and competency assessment