



Amy Torres

Cleaner

ABOUT ME

Team Lead running a crew of four to six on commercial and medical office accounts. Handle the walk-through with the client, the punch list, and the training of new cleaners. Bilingual English and Punjabi on the floor.

PROFESSIONAL EXPERIENCE

Night Crew Lead

Delta Sparkle Commercial Cleaning, Sacramento, CA | 2022 - Present

- Lead a five-person crew across three buildings totaling roughly 110,000 sq ft on a four-hour window.
- Cut route time on the Franklin Tower account by about 35 minutes a night by resequencing trash before vacuum instead of after.
- Train new hires on chemical dilution, color-coded microfiber, and bloodborne pathogen basics; six people through the program in the last year.
- Walk the punch list with the property manager on the first Monday of each month; log completion in the client's Teams channel.
- Cover a route personally when someone calls out so the client never sees a skipped stop.

Room Attendant then Housekeeping Trainer

Cedar Grove Boutique Hotel, Davis, CA | 2019 - 2022

- Promoted to trainer after 18 months; wrote the property's short-stay turnover card (12-minute stayover, 28-minute checkout).
- Held a 96 out of 100 average on the quarterly QA inspection during my last year.
- Ran linen counts against the laundry vendor's ticket to catch billing errors, recovered about \$2,400 in credits over eight months.

CONTACT INFORMATION



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EDUCATION

Associate of Arts, General Studies, Sacramento City College, 2019

Bloodborne pathogens awareness training, 2021

Bloodborne Pathogens training (employer-provided), renewed 2024

KEY SKILLS

- Crew scheduling and route sequencing
- New hire training and sign-off
- Client walk-throughs and punch lists
- Chemical dilution per label
- Color-coded microfiber system
- Auto-scrubber and burnisher
- Bloodborne pathogen spill response
- Bilingual English/Punjabi
- Time and attendance apps