

Patrick Reed

Branch Manager

Four years in retail banking, promoted from teller to lead banker to assistant branch manager in a \$110M-deposit office. Comfortable running the floor, coaching newer staff, and owning operational controls end to end.

CONTACT INFORMATION

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EDUCATION

- B.A. Economics, Arizona State University, 2020
- ABA Branch Manager Certificate, 2023

KEY SKILLS

- Teller line supervision
- Vault and cash controls
- Anti-money-laundering basics, currency transaction and suspicious activity referral
- Deposit account opening (consumer and small business)
- Deposit hold decisions
- Coaching and onboarding
- Jack Henry Silverlake core
- Fraud claim intake
- Notary Public (AZ)

PROFESSIONAL EXPERIENCE

Assistant Branch Manager | Sagebrush Community Bank, Tempe, AZ 2022 – Present

- Supervise 5 tellers and 2 personal bankers on the floor day to day, including scheduling, coaching, and monthly one-on-ones.
- Own vault, ATM balancing, and dual-control procedures; branch has gone 14 straight months without a cash-out variance over \$50.
- Approve teller overrides and deposit hold extensions, and act as first-level escalation on fraud claims and disputed transactions.
- Stepped in as acting manager during a six-week medical leave, keeping the branch on pace for its Q3 deposit and referral goals.

Personal Banker | Sagebrush Community Bank, Chandler, AZ 2020 – 2022

- Opened around 320 new consumer and small-business deposit accounts in 2021 against a goal of 260.
- Cross-sold credit cards, HELOCs, and money markets using a needs-based conversation model.
- Trained two new tellers on core platform and anti-money-laundering basics after the branch lost its head teller.