



# TERRENCE WHITFIELD

Technologist

Board-certified Medical Laboratory Scientist with fourteen years in hospital labs and six years in formal lead and supervisor roles. Have owned accreditation inspections, lab information system conversions, and staffing for a 24/7 core lab. Prefer to spend at least one shift a week on the bench so I stay honest with my team about workflow.

## CONTACT INFORMATION

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## EDUCATION

B.S. Clinical Laboratory Science,  
Arizona State University, 2011

Board of Certification, Medical  
Laboratory Scientist, 2011, current

Diplomate in Laboratory Management,  
2022

## KEY SKILLS

- Accreditation and Joint Commission inspection leadership
- Analyzer validation and method comparison
- Roche cobas 8000 chemistry
- Sysmex XN-series hematology
- Sunquest and Epic Beaker LIS
- Staff scheduling and PTO coverage planning
- Competency program design
- Root cause analysis for critical value events
- Budget and reagent contract review
- Cross-department committee representation
- New-hire onboarding programs
- Downtime procedure design

## PROFESSIONAL EXPERIENCE

### Core Lab Supervisor I 2021 - Present

Sonoran Mesa Medical Center, Tempe, AZ

- Supervise 22 techs and 6 lab assistants across three shifts for a 380-bed hospital core lab running roughly 1.9 million billable tests per year.
- Led the accreditation reinspection cycle in 2023 with zero phase-II deficiencies and two phase-I findings, both closed within 14 days.
- Managed the chemistry analyzer replacement project (Roche cobas 8000), including validation, parallel testing, and staff training on 4 modules.
- Rebuilt the on-call rotation and PTO coverage matrix, cutting unplanned overtime on nightshift by roughly a third year over year.
- Sit on the hospital's sepsis committee and lead the lab side of turnaround-time reporting for lactate and blood culture gram stains.

### Lead Medical Technologist, Nightshift I 2018 - 2021

Copper Ridge Regional Hospital, Mesa, AZ

- Ran nightshift core lab with a team of 5 techs; served as escalation point for blood bank, microbiology hold questions, and instrument downtime.
- Coordinated downtime procedures during a 9-hour lab information system outage, keeping emergency department turnaround within policy through manual result reporting.
- Onboarded 12 new hires over three years, including building a nightshift-specific orientation checklist that is still in use.
- Partnered with the day supervisor on competency assessments and annual review documentation for the whole bench.
- Represented the lab in nursing joint practice meetings to work through repeat specimen and hemolysis issues on two step-down units.

### Medical Technologist, Generalist I 2014 - 2018

Copper Ridge Regional Hospital, Mesa, AZ

- Generalist across chemistry, hematology, coag, and blood bank benches on rotating shifts.
- Served as super-user for the Sunquest LIS upgrade; wrote quick reference cards used by all three shifts.
- Handled reference lab send-out queue as a secondary duty and cleaned up a 3-week backlog during a staffing gap.
- Preceptored laboratory science students from Arizona State University on chemistry and hematology rotations.

**Medical Technologist I 2011 - 2014**

Rio Salado Community Hospital, Phoenix, AZ

- First scientist role out of school; rotated all core lab benches at a 120-bed community hospital.
- Cross-trained in microbiology plate reads and rapid molecular testing during flu season.
- Participated in the lab's first accreditation inspection cycle, focused on chemistry standard operating procedure updates.
- Covered phlebotomy morning rounds on short-staffed weekends.