

MARCUS DELAROSA

Operations Supervisor



Operations supervisor with 7 years running distribution and fulfillment floors across food and consumer goods. Track record of cutting shift-level waste, closing safety gaps, and coaching hourly leads into promotions. Strong on labor forecasting, Kronos, and daily standup rhythm.

CONTACT INFORMATION



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EDUCATION

B.S. Supply Chain Management, University of Cincinnati, 2018

30-hour general industry safety certification

KEY SKILLS

- Labor planning and Kronos
- Warehouse management systems (Manhattan, Blue Yonder)
- Shift huddles and gemba walks
- 5S and lean daily management
- Root cause and 5-Why
- Workplace injury recordkeeping
- Cross-training programs
- Coaching hourly leads
- Peak season staffing

PROFESSIONAL EXPERIENCE

- **Operations Supervisor, Riverbend Distribution Co., Columbus, OH**
2021 – Present
 - Run second shift for a 340k sq ft ambient DC, direct 42 associates across pick, pack, and load zones.
 - Cut units-per-hour variance across pick lanes by 18% after rebalancing zone assignments and rewriting the shift handoff sheet.
 - Chair the weekly safety walk with the site safety lead, closed 31 open findings from the prior quarter before year-end audit.
 - Promoted 4 hourly associates into lead roles in 18 months by pairing them on my morning huddle and coaching on labor reporting.
 - Own the shift-level overtime budget, hold spend inside plan even during peak by cross-training pickers into loader roles.
- **Shift Supervisor, Halverson Foods, Dayton, OH**
2018 – 2021
 - Supervised 22 line associates on a high-speed dairy fill line running 3 SKUs.
 - Reduced changeover time from 47 minutes to 33 minutes by resequencing sanitation and staging startup materials before line stop.
 - Kept the shift inside daily labor plan 94% of weeks by adjusting break rotations against demand curve.
 - Ran root cause on a repeat sealer jam, worked with maintenance to swap a worn cam, downtime on that station dropped noticeably over the next month.