



PRIYA ANAND

Operations Supervisor

Shift supervisor with 3 years on the floor of a parcel sortation hub, promoted from associate in year one. Comfortable running a 20-plus person crew, holding safety standards, and clearing volume during peak windows.

CONTACT INFORMATION



(502) 555-0147



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KEY SKILLS

- Sort operations and dispatch cutoffs
- Safety huddles and toolbox talks
- New hire onboarding
- Powered industrial truck familiarity
- Scanner and handheld troubleshooting
- Peak staffing
- Basic Excel reporting

PROFESSIONAL EXPERIENCE

SHIFT SUPERVISOR | NORTHLINE PARCEL HUB, LOUISVILLE, KY 2022 – PRESENT

- Run twilight sort with a crew of 24 loaders and unloaders, hit dispatch cutoff on 96 of the last 100 shifts.
- Took over daily safety talk from the operations manager, log 100% completion on toolbox topics.
- Rebuilt the unload staging map after Q4 volume spike, reduced trailer dwell by about 12 minutes on average.
- Coach two new hires each month through their 30-day plan, retention on my shift runs above the site average.

SORT ASSOCIATE, LEAD | NORTHLINE PARCEL HUB, LOUISVILLE, KY 2021 – 2022

- Led small-package induction lane, trained 9 seasonal hires during peak.
- Selected by site manager as a floor lead within 8 months of hire.
- Kept lane misload rate under the site target every week I worked as lead.

EDUCATION

- A.A. Business Administration, Jefferson Community and Technical College, 2021 |
- 10-hour general industry safety certification |