

QUENTIN FERREIRA

Assistant Warehouse Manager

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PROFILE

Experienced in supervising cross-functional warehouse crews of up to 23 associates across inbound receiving, order picking, and outbound staging over 6 years of progressive warehouse operations work. Reduced damaged-goods waste by 26.9% by introducing pallet wrap standards and revising forklift load procedures, and skilled in SAP, Microsoft Excel, barcode scanning systems, and FIFO inventory rotation. Holds an OSHA 30-Hour General Industry completion and an AAS in Supply Chain and Logistics.

KEY SKILLS

- SAP
- Barcode scanning systems
- Microsoft Excel
- Forklift and clamp truck operation
- FIFO inventory rotation
- OSHA regulations
- Cycle counting
- KPI monitoring and reporting
- Crew scheduling
- PPE compliance

PROFESSIONAL EXPERIENCE

Assistant Warehouse Manager

Blackwater Creek Distribution, Warrensburg, MO | 2023 - Present

- Supervise a cross-functional crew of 23 associates covering inbound receiving, order picking, and outbound staging across two shifts.
- Coordinate daily fulfillment of 637 orders by assigning pick lanes, balancing headcount across zones, and adjusting priorities in SAP throughout the shift.
- Reduced packaging waste from 1,740 lbs per week to 1,190 lbs per week by switching to right-sized cartons and eliminating redundant void fill.
- Prepare weekly work records in Microsoft Excel covering employee hours, wage summaries, and inspection results for the operations director.

Warehouse Supervisor

Tebo Creek Fulfillment Services, Sedalia, MO | 2021 - 2023

- Led a team of 16 warehouse associates responsible for receiving, put-away, and cycle counting across a distribution facility.
- Processed an average of 418 outbound orders per day using barcode scanning systems and FIFO rotation to maintain product freshness.
- Cut damaged-goods waste by 26.9% over 9 months by introducing pallet wrap standards and revising forklift load procedures.
- Counseled 4 associates on career development paths, resulting in 3 promotions to lead roles within 14 months.
- Monitored PPE compliance and equipment condition daily, documenting inspection results and corrective actions for OSHA recordkeeping.

Warehouse Associate

Clear Fork Logistics Co., Knob Noster, MO | 2020 - 2021

- Picked and packed an average of 114 orders per shift using a barcode scanning system, maintaining fulfillment accuracy above 99.93%.
- Operated forklifts and clamp trucks to unload 8 to 12 inbound trailers daily, staging freight for put-away within 45 minutes per trailer.
- Identified a recurring shrink-wrap waste issue on outbound pallets and proposed a wrap-count reduction that saved 312 rolls per quarter.

EDUCATION

AAS in Supply Chain and Logistics

St. Charles Community College, Cottleville, MO | 2018 - 2020

CERTIFICATIONS

- OSHA 30-Hour General Industry, OSHA Outreach Training Program, through OSHA-authorized trainers, 2022