

Nina Rahman

Busser

Entry-level busser and dining room attendant with 2 years of experience clearing tables, restocking service stations, and greeting guests across weekday and weekend shifts. Maintained a customer satisfaction score of 96.8 by responding to spills and breakage within 45 seconds and resetting tables before the next party was seated.

CONTACT INFORMATION

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KEY SKILLS

- Table Clearing and Resetting
- Bus Tubs and Bus Carts
- Beverage and Ice Dispensers
- Condiment Restocking
- POS System
- ServSafe Food Safety Standards
- Spill and Breakage Cleanup
- Guest Communication

PROFESSIONAL EXPERIENCE

2025 - Present

Busser, Litchfield Hills Tavern, Torrington, CT

- Greeted an average of 73 guests per shift during weekday and weekend dinner services, directing parties to available sections and offering ice water and rolls.
- Maintained a customer satisfaction score of 96.8 by clearing spilled food and broken dishware within 45 seconds and replacing settings before the next party arrived.
- Served 67 drink refills per shift using beverage and ice dispensers, rotating through 4 dining zones every 12 minutes.
- Cleaned up spills, removed empty bottles and trash, and restocked condiment stations 6 times per shift to keep service areas prepared during back-to-back seatings.

2024 - 2025

Dining Room Attendant, Naugatuck River Bistro, Waterbury, CT

- Greeted 48 guests per shift in a 60-seat dining room, seating walk-in parties and serving coffee, butter, and bread baskets before the server arrived.
- Logged 34 hours per week across morning, lunch, and dinner shifts, covering an additional 3 hours on holidays to maintain full floor coverage.
- Loaded and transported bus tubs to the dish station, clearing an average of 28 tables per hour during Friday and Saturday peak services.

EDUCATION

AS, Business Management

Naugatuck Valley Community College, Waterbury, CT | 2023 - 2025