



Nathan Gill

Telemetry Charge Nurse

ABOUT ME

PCCN-CMC-certified telemetry charge nurse with 12 years of experience coordinating staffing, patient assignments, and quality improvement projects across cardiac and telemetry units. Raised hand-hygiene observation compliance from 81.9% to 97.45% through weekly coaching rounds while leading 3 quality improvement initiatives on a 26-bed telemetry unit over 18 months.

PROFESSIONAL EXPERIENCE

Telemetry Charge Nurse | Badlands Prairie Medical Center, Dickinson, ND
2020 – Present

- Led 3 quality improvement initiatives on a 26-bed telemetry unit over 18 months, standardizing alarm parameter settings, bedside orientation checklists, and rhythm escalation workflows.
- Raised the unit HCAHPS score from 64 to 73 points by redesigning nurse rounding schedules and adding a structured patient concern review at each hourly check.
- Developed a telemetry orientation program for newly admitted patients that reduced self-reported anxiety scores from 7.8 to 5.1 on a 10-point scale within 24 hours of admission.
- Coordinated staffing and patient assignments for 11 RNs per shift, balancing acuity levels and ensuring continuous telemetry coverage across all monitored beds.
- Oversaw infection control audits on the telemetry floor, raising hand-hygiene observation compliance from 81.9% to 97.45% over 8 months through weekly coaching rounds.

Telemetry Staff Nurse | Heart River Community Hospital, Dickinson, ND
2017 – 2020

- Championed a quality improvement project that revised the unit fall-prevention protocol, decreasing telemetry patient falls from 6 to 1 per quarter over a 9-month period.
- Improved the unit HCAHPS communication-with-nurses measure by 7 points after piloting a whiteboard update process that kept patients informed of medication times and provider schedules.
- Oriented an average of 3 new telemetry patients per shift to cardiac monitoring equipment and call-light use, lowering same-day anxiety-related call volume by 38 calls per week.

Registered Nurse - Cardiac Unit | Missouri Slope Health Associates, Bismarck, ND
2014 – 2017

- Initiated a quality improvement review of EKG documentation turnaround, helping the team shorten average completion time from 26 to 13 minutes per tracing.
- Introduced a bedside orientation checklist for cardiac monitoring patients that cut patient-reported anxiety by 11 points on the unit comfort survey within 6 months.
- Interpreted continuous cardiac rhythms on telemetry monitoring equipment and documented findings in Epic, completing assessments for up to 5 patients per shift.

CERTIFICATIONS

CONTACT INFORMATION

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 Dickinson, ND 12345

EDUCATION

- Bachelor of Science in Nursing
University of North Dakota
Grand Forks, ND | 2010 – 2014

KEY SKILLS

- Telemetry Rhythm Interpretation
- EKG/ECG Analysis
- Epic
- Charge Nurse Operations
- HCAHPS Process Improvement
- Cardiac Monitoring Equipment
- HIPAA Compliance
- Infection Control Protocols
- IV Drip Administration
- Evidence-Based Practice
- Defibrillator Operation

- Registered Nurse License, State board of nursing, 2014
- National Council Licensure Examination for Registered Nurses, National Council of State Boards of Nursing, 2014
- PCCN-CMC, AACN Certification Corporation, 2018
- Basic Life Support, American Heart Association, 2025