



IBRAHIM FAROUK

Lead AV Technician

Manitowoc, WI 12345 | (920) 555-0132 | ibrahim.farouk@example.com

PROFILE

Experienced AV professional with 12 years of live event and conference production work, skilled in Crestron control programming, Extron signal management, and QSC amplifier calibration. Managed an annual equipment budget of \$127,850 through vendor negotiations and capital purchase prioritization, and reduced equipment repair costs by \$11,240 per year by establishing an in-house diagnostics bench and sourcing refurbished amplifier boards directly from manufacturers.

KEY SKILLS

- Crestron Control Programming
- Extron Signal Management
- QSC Amplifier Calibration
- LCD Projector Setup
- Digital Audio Workstations
- Teranex Video Conversion
- AV Budget Procurement
- OSHA Safety Compliance
- Cable Termination and Repair
- Microsoft Excel

PROFESSIONAL EXPERIENCE

Lead AV Technician

Lakeshore Summit Productions, Manitowoc, WI | 2020 - Present

- Managed an annual equipment budget of \$127,850, negotiating vendor contracts and prioritizing capital purchases that kept all AV hardware current across 3 conference halls.
- Mentored 7 junior and mid-level technicians over 4 years, building hands-on training modules for Crestron control programming and Extron signal routing.
- Reduced equipment repair costs by \$11,240 per year by establishing an in-house diagnostics bench and sourcing refurbished amplifier boards directly from manufacturers.
- Compressed, digitized, and archived 146 hours of conference recordings per quarter, organizing files on a shared server with standardized naming conventions.
- Constructed and positioned lighting rigs, stage sets, and projection screens for corporate galas and product launches in ballrooms seating up to 900 guests.

Senior AV Technician

Fox Valley Event Technologies, Appleton, WI | 2016 - 2020

- Mentored 4 new hires on safe rigging practices, QSC amplifier calibration, and OSHA-compliant cable management within their first 90 days.
- Cut annual equipment repair spending from \$9,710 to \$5,860 by performing routine cleaning and component-level fixes on mixers and wireless microphone receivers.
- Duplicated and stored audio and video data from 19 multi-day conferences per year, delivering final media packages to clients within 72 hours of event close.
- Performed minor repairs on LCD projectors and dbx signal processors, logging each service action in Microsoft Excel to track part lifespans and reorder points.

AV Technician

Northshore Media Services LLC, Sheboygan, WI | 2014 - 2016

- Positioned and tested lighting equipment, projection screens, and speaker arrays for meetings and banquets hosting 120 to 650 attendees.
- Saved \$3,350 in annual repair costs by refurbishing damaged audio and video cables in-house instead of purchasing replacements.
- Digitized 84 hours of legacy recorded content using Teranex converters, cataloging each file for the client's on-demand library.

EDUCATION

Associate of Applied Science in Professional Communications

Fox Valley Technical College, Appleton, WI | 2012 - 2014