

Paloma **Garza**

HEAD OF ENGINEERING

Engineering leader with 2 years of experience who grew a platform's customer base from 74,000 to 218,000 users by directing the launch of 2 new product modules and a mobile companion app. Skilled in CI/CD pipeline management, Agile sprint planning, and technical roadmapping across AWS, React, .NET / C#, SQL, and Jira.

CONTACT INFORMATION

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Aiken, SC 12345

KEY SKILLS

- AWS
- React
- .NET / C#
- SQL
- Jira
- CI/CD Pipeline Management
- Agile Sprint Planning
- Technical Roadmapping
- Release Management
- Cross-Functional Coordination

PROFESSIONAL EXPERIENCE

Head of Engineering | Congaree Bend Software LLC, Aiken, SC | 2025 – Present

- Grew the platform's customer base from 74,000 to 218,000 users by directing the launch of 2 new product modules and a mobile companion app over 11 months.
- Reduced deployment cycle time from 14 days to 5 days by restructuring the CI/CD pipeline and introducing two-week sprint cadences tracked in Jira.
- Conferred with board members and the CTO weekly to prioritize the engineering roadmap, aligning 7 concurrent feature requests with quarterly growth targets.
- Reviewed QA reports submitted by 13 engineers before each release, reducing post-deployment defects from 19 per release to 6.

Software Engineer | Hollow Creek Digital Partners, Augusta, GA | 2024 – 2025

- Launched a self-service analytics dashboard built with React and .NET, adding 53,400 new users within the first 8 months after release.
- Shortened deployment cycles from 21 days to 9 days by automating build and test steps on AWS, saving the team an estimated 36 hours per release.
- Analyzed sprint velocity and incident data using SQL to identify bottlenecks, raising on-time feature delivery from a 3.2-point score to a 4.6-point score on a 5-point internal scale.

EDUCATION

BS Computer Science
Clemson University, Clemson, SC | 2020 – 2024