



Mateo Prescott

Senior AV Technician

CONTACT INFORMATION



(304) 555-0125



mateo.prescott@example.com



Buckhannon, WV 12345

EDUCATION

BA in Communication Studies |
West Virginia University,
Morgantown, WV | 2015 - 2019

KEY SKILLS

- Crestron Control Programming
- Extron Signal Routing
- QSC Audio Systems
- Digital Audio Workstations
- LCD Projector Calibration
- AV System Layout Design
- Live Sound Mixing
- Cable Termination and Testing
- Microsoft Excel
- OSHA Safety Compliance

ABOUT ME

AV technician with 7 years of experience maintaining up to 37 AV systems spanning Crestron, QSC, and Extron platforms across conference and event venues. Reduced average issue response time from 22 minutes to 9 minutes by pre-staging replacement components and building diagnostic workflows. Directs multi-room productions with a crew of assistants while designing system layouts for new meeting spaces.

PROFESSIONAL EXPERIENCE

SENIOR AV TECHNICIAN | UPSHUR VALLEY CONFERENCE GROUP, BUCKHANNON, WV 2023 - PRESENT

- Reduced average issue response time from 22 minutes to 9 minutes by pre-staging replacement components and creating a color-coded diagnostic flowchart for common signal failures.
- Maintained 37 AV systems including Crestron control processors, QSC amplifiers, and LCD projectors across 4 ballrooms and 6 breakout rooms.
- Directed a crew of 3 assistants during multi-room productions, coordinating audio feeds and video switching to keep setup-to-ready time at 43 minutes per event.
- Designed system layouts for 5 new meeting rooms, selecting Extron signal management hardware and running cable paths that cut per-room setup-to-ready time to 31 minutes.

AV TECHNICIAN | ELK RIVER MEDIA PRODUCTIONS, CHARLESTON, WV 2021 - 2023

- Mixed and regulated sound inputs for live corporate presentations using a digital audio workstation and dbx signal processors, maintaining response time under 14 minutes for mid-show audio issues.
- Maintained 24 AV systems spanning 3 conference floors, performing monthly firmware updates on Crestron panels and recalibrating LCD projectors every 60 days.
- Trained 11 non-technical staff members on PowerPoint display setup and basic Extron switcher operation, reducing after-hours support calls by 6 per week.
- Recorded and edited audio material for on-demand replays of keynote sessions, delivering finished files within 48 hours of each event.

AV TECHNICIAN ASSISTANT | STONEWALL CREEK EVENTS LLC, WESTON, WV 2019 - 2021

- Set up and tested AV equipment for conferences and banquets, bringing setup-to-ready time from 87 minutes to 54 minutes by standardizing cable kits per room size.
- Maintained 13 AV systems including wireless microphone rigs, LCD projectors, and QSC speakers, logging each item in Microsoft Excel for weekly condition tracking.
- Coordinated audio feeds with video sources during live-streamed town halls, monitoring levels on a 4-input mixer and flagging clipping within 7 minutes of onset.