



Ayesha Stavros

Systems Analyst

Experienced in consolidating databases, auditing data feeds, and configuring enterprise tools such as SQL, Power BI, Oracle Database, SAP ERP, and JIRA across 6 years of systems analysis work. Reduced annual IT infrastructure costs by \$137,500 by recommending a move from on-premises staging servers to a shared virtual environment. Holds an ITIL 4 Foundation certification and applies SDLC and requirements analysis practices to align system configurations with business needs each sprint cycle.

CONTACT INFORMATION



(318) 555-0125



ayesha.stavros@example.com



Natchitoches, LA 12345

EDUCATION

BS, Information Systems
Northwestern State University,
Natchitoches, LA
2016 - 2020

KEY SKILLS

- SQL
- Power BI
- SAP ERP
- Oracle Database
- JIRA
- SDLC
- Requirements Analysis
- Gap Analysis
- Data Migration
- UML
- ITIL

PROFESSIONAL EXPERIENCE

Systems Analyst | Cane Bayou Digital Solutions, Natchitoches, LA
2023 - Present

- Streamlined dashboard access controls and pre-built query structures in Power BI for 1,340 end users, increasing user productivity by 22.4% as measured by average task-completion time per reporting cycle.
- Consolidated 3 redundant Oracle database instances into a single normalized schema, reducing data redundancy by 36.8% across 14 shared tables.
- Reduced annual IT infrastructure costs by \$137,500 by recommending a move from on-premises staging servers to a shared virtual environment.
- Consult with department managers each sprint cycle to validate system requirements and ensure alignment on configuration principles before each release.

Junior Systems Analyst | Sabine Bluff Technologies, Shreveport, LA
2021 - 2023

- Identified and merged 9,400 duplicate customer records in the Salesforce CRM database, lowering data redundancy by 28.3% and improving lookup speed by 1.7 seconds per query.
- Wrote SQL scripts against Microsoft SQL Server to audit nightly data feeds, flagging mismatched records that had inflated reporting totals by \$54,200 per quarter.
- Coordinated the installation of a new SAP ERP procurement module across 2 office locations, completing user-acceptance testing in 18 days.
- Tested and monitored batch-processing routines after each monthly patch, documenting results in JIRA and closing an average of 11 defects per cycle.

IT Support Analyst | Kisatchie Ridge Services, Alexandria, LA
2020 - 2021

- Reduced IT infrastructure spending by \$68,750 annually by auditing unused software licenses and renegotiating 2 vendor contracts.
- Determined hardware and software requirements for 4 workstation refreshes, selecting configurations that cut average boot time from 3.2 minutes to 1.4 minutes.
- Maintained Active Directory accounts for 870 users, processing access requests within an average of 35 minutes.

CERTIFICATIONS

- ITIL 4 Foundation, PeopleCert | 2022