



Benjamin Cruz

Lead Production Worker

ABOUT ME

Production professional with 7 years of experience operating presses, conveyors, and forklifts while maintaining batch recall accuracy at 99.56% through cross-referencing lot numbers against defect logs and quarantining flagged product. Holds an OSHA 10-Hour General Industry completion card and coordinates daily task assignments for an 8-person crew using blueprint reading and QC documentation.

PROFESSIONAL EXPERIENCE

Lead Production Worker | Niobrara Basin Manufacturing Co., Chadron, NE
2022 – Present

- Completed 14 preventive maintenance tasks per weekly cycle on 6 presses and 3 conveyor systems, keeping all equipment within scheduled service intervals.
- Verified faulty batch recall accuracy at 99.56% by cross-referencing lot numbers against defect logs and quarantining flagged product within 45 minutes of notification.
- Raised the plant's customer satisfaction score from 7.6 to 9.3 over 18 months by implementing end-of-line visual checks that caught labeling and packaging errors.
- Coordinated daily task assignments for an 8-person crew, reviewing blueprints and work orders each morning to confirm material staging within 20 minutes of shift start.

Production Worker | Pine Ridge Components LLC, Crawford, NE
2020 – 2022

- Executed 11 preventive maintenance tasks per week on hydraulic presses and clamps, logging each service action in Microsoft Excel for supervisor review.
- Achieved a faulty batch recall accuracy rate of 99.18% by pulling and quarantining 23 non-conforming lots over a 14-month period with zero missed recalls.
- Measured component tolerances with calipers and micrometers on 94 parts per shift, documenting deviations on QC sheets within 5 minutes of detection.
- Operated a forklift to transport raw materials and finished goods across a 52,000-square-foot floor, averaging 47 pallet moves per shift.

Production Associate | Dawes Valley Fabrication Inc., Alliance, NE
2019 – 2020

- Supported a customer satisfaction score of 8.7 by conducting final packaging audits and correcting 31 mislabeled cartons over 9 months before shipment.
- Performed 7 preventive maintenance checks per week on hand and power tools, replacing worn blades and bits to keep assembly tasks on schedule.
- Assembled metal brackets using presses and clamps according to blueprints, maintaining a daily output of 112 finished units across two 10-hour shifts per week.

CERTIFICATIONS

- OSHA 10-Hour General Industry, OSHA Outreach Training Program, through OSHA-authorized trainers, 2020

CONTACT INFORMATION

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EDUCATION

- BAS in Technical Occupations
Chadron State College
Chadron, NE | 2017 – 2019

KEY SKILLS

- Preventive Maintenance Scheduling
- Blueprint Reading
- Calipers and Micrometers
- Forklift Operation
- QC Documentation
- Presses and Clamps
- Microsoft Excel
- PPE Compliance
- Batch Recall Procedures
- Conveyor Systems