



Mohan Ingram

Handyman Technician

ABOUT ME

Residential maintenance technician with 7 years of experience servicing 174 units across plumbing, electrical, drywall, HVAC, and appliance repair disciplines. Reduced tenant maintenance complaints by 25.9% through quarterly preventive inspections and holds a Certified Renovator credential.

PROFESSIONAL EXPERIENCE

Handyman Technician | Leaf River Residential Partners, Laurel, MS
2022 – Present

- Maintain 174 residential units spanning plumbing, electrical, drywall, and appliance repair across two garden-style apartment communities.
- Completed 163 annual repair projects in 2025, up from 118 the prior year, by batching similar tasks and pre-staging materials each morning.
- Reduced maintenance complaints from tenants by 25.9% year over year after introducing a quarterly preventive inspection cycle for drives, motors, belts, and filters.
- Diagnose mechanical problems using repair manuals and parts catalogs, resolving issues in an average of 3.5 hours per request.

Maintenance Technician | Okatibbee Creek Apartments LLC, Meridian, MS
2020 – 2022

- Performed routine maintenance on 86 residential units, including inspecting fluid levels, replacing HVAC filters, and checking belt tension on a 30-day cycle.
- Completed 97 annual repair projects covering framing, tile work, fixture replacement, and minor electrical troubleshooting.
- Lowered maintenance complaints by 19.4% within 8 months by tracking recurring issues in a shared spreadsheet and addressing root causes.

Maintenance Helper | Bowie Creek Property Group, Hattiesburg, MS
2019 – 2020

- Assisted lead technician with upkeep of 62 residential units, preparing tools, hauling materials, and cleaning work areas after each repair.
- Aligned and balanced new HVAC blower assemblies after installation, cutting post-install adjustments from 45 minutes to 18 minutes per unit.
- Checked blueprints and manufacturer diagrams to confirm correct part numbers before ordering, saving an estimated \$3,140 in returns over 14 months.

CERTIFICATIONS

- Certified Renovator, Mississippi-accredited RRP training provider, 2022

CONTACT INFORMATION



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Laurel, MS 12345

EDUCATION

- AAS in Electrical Technology
Jones College
Ellisville, MS | 2017 – 2019

KEY SKILLS

- Plumbing and fixture repair
- Electrical troubleshooting
- Drywall and framing
- HVAC filter and belt maintenance
- Hand tools and power tools
- Electrical tester
- Lockout/tagout procedures
- Fall-protection procedures
- OSHA compliance
- Microsoft Outlook