

# JAMAL BOATENG

**Rideshare Driver**

## CONTACT INFORMATION


(217) 555-0118

jamal.boateng@example.com

Effingham, IL 12345


## KEY SKILLS

- Uber Driver App
- Waze
- QuickBooks
- Defensive Driving
- Vehicle Inspection
- GPS Navigation
- Customer Service
- Time Management
- Expense Tracking
- Dash Cam Operation

## ABOUT ME

Driver with 3 years of experience in passenger transport and package delivery, achieving a 98.7% on-time pickup rate across 1,130 trips by monitoring Waze for real-time traffic rerouting and departing staging areas ahead of request surges. Sustained a 98.62% vehicle availability rate through weekly tire, fluid, and brake inspections and same-day preventive service, while averaging 17 passengers per day across multiple ride windows.

## PROFESSIONAL EXPERIENCE

Rideshare Driver

Prairie Corridor Rides LLC, Effingham, IL | 2024 - Present

- Maintained a 98.62% vehicle availability rate by following a weekly tire, fluid, and brake inspection schedule and completing all preventive service within 24 hours of mileage thresholds.
- Transported an average of 17 passengers per day using the Uber Driver App, covering morning commute, midday medical appointment, and evening restaurant windows.
- Achieved a 98.7% on-time pickup rate across 1,130 trips by monitoring Waze for real-time traffic rerouting and departing staging areas 4 minutes ahead of request surges.
- Performed daily pre-trip and post-trip walkarounds covering 14 inspection points, keeping the vehicle compliant with all state vehicle inspection requirements.

Delivery Driver

Embarras Valley Courier Co., Mattoon, IL | 2023 - 2024

- Delivered packages across a 45-mile rural route, averaging 19 stops per shift and arriving within the scheduled window on 97% of deliveries.
- Kept the assigned vehicle available for dispatch 96% of scheduled days by coordinating oil changes and tire rotations during off-duty windows.
- Increased daily delivery stops from 12 to 19 over 5 months by reorganizing the load sequence each morning and timing departures to avoid school-zone slowdowns.

## EDUCATION

AAS Management

Lake Land College, Mattoon, IL | 2021 - 2023