

Heidi Batista

Assistant Charge Nurse

Registered Nurse with 6 years of experience spanning telemetry, medical-surgical, and infusion therapy settings, skilled in Epic EHR, Cerner EHR, and Telemetry/EKG Monitoring. Reduced post-surgical patient complications by 14% by revising wound-assessment protocols and standardizing hourly rounding checklists across the unit. Holds Basic Life Support and Advanced Cardiovascular Life Support Provider certifications.

Kearney, NE 12345

(308) 555-0111

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KEY SKILLS

- Epic EHR
- Cerner EHR
- Telemetry/EKG Monitoring
- IV Therapy
- Care Plan Development
- HIPAA Compliance
- Joint Commission Standards
- CMS Regulations
- Patient Assessment
- Microsoft Excel

CERTIFICATIONS

- Registered Nurse License, State board of nursing, 2020
- National Council Licensure Examination for Registered Nurses, National Council of State Boards of Nursing, 2020
- Basic Life Support, American Heart Association, 2026
- Advanced Cardiovascular Life Support Provider, American Heart Association, 2025

PROFESSIONAL EXPERIENCE

ASSISTANT CHARGE NURSE | PLATTE VALLEY COMMUNITY HOSPITAL, KEARNEY, NE
2023 – PRESENT

- Reduced post-surgical patient complications by 14% over 9 months by revising wound-assessment protocols and standardizing hourly rounding checklists across the unit.
- Coordinated shift operations for a 34-bed medical-surgical unit, supervising 4 CNAs and 6 RNs per 12-hour shift.
- Contributed to raising the unit HCAHPS patient satisfaction score from 79.8 to 87.3 by restructuring bedside handoff communication.
- Recorded patients' medical information and vital signs in Epic EHR, completing all chart entries within 18 minutes of each bedside assessment.

STAFF NURSE | LOUP RIVER REGIONAL MEDICAL CENTER, GRAND ISLAND, NE
2021 – 2023

- Managed care for patients across a 28-bed telemetry unit, monitoring cardiac rhythms on telemetry/EKG monitors and escalating changes within an average of 4 minutes.
- Consulted with physicians, respiratory therapists, and pharmacists to assess and update individualized care plans for 19 patients per shift.
- Completed point-of-care laboratory tests including blood glucose and troponin assays, delivering results to providers in under 11 minutes per specimen.

STAFF NURSE | CEDAR BLUFF MEDICAL ASSOCIATES, LEXINGTON, NE
2020 – 2021

- Administered IV medications and monitored infusion therapy for up to 22 patients daily using IV therapy equipment and Cerner EHR for documentation.
- Coordinated with case managers and social workers to develop discharge care plans, supporting a unit that served 31 beds.
- Documented patient assessments, vital signs, and progress notes in Cerner EHR, completing chart entries within 45 minutes of each encounter.

EDUCATION

- Bachelor of Science in Nursing
  University of Nebraska Medical Center, Omaha, NE | 2016 – 2020