ER

Eric Roberts

Senior Trainer

Corporate training professional with 12 years of experience designing and delivering workforce development programs across manufacturing and logistics environments. Raised learner engagement by 34% by replacing lecture-only sessions with scenario-based activities, polling exercises, and small-group discussions over a 9-month rollout. Holds the Certified Professional in Talent Development credential and manages curricula, budgets, and cross-functional rotation programs using Microsoft PowerPoint and Microsoft Excel.

Location

Winona, MN

Phone

(507) 555-0132

Email

deepa.hashemi@example.com

Education

University of Minnesota, Minneapolis, MN
2010 - 2014
BS Human Resource Development

Key Skills

- Instructional Design
- Needs Analysis
- Microsoft PowerPoint
- Microsoft Excel
- Adult Learning Theory
- Blended Learning Delivery
- Training Budget Management
- ISO 9001 Compliance Training
- Competency Assessment
- Curriculum Evaluation

Professional Experience

Senior Trainer, Whitewater Bluff Logistics Group, Winona, MN
2021 - Present

- Raised learner engagement by 34% across 5 departments by replacing lecture-only sessions with scenario-based activities, polling exercises, and small-group discussions over a 9-month rollout.
- Kept 97% of 341 program participants in their roles after the first year by aligning onboarding curricula with role-specific skill gaps identified through competency assessments.
- Managed an annual training budget of $161,200, reallocating $8,450 from underperforming vendor contracts to internal curriculum development.
- Evaluated instructor outlines, handouts, and slide decks for 23 courses each quarter, returning revision notes within 48 hours to maintain content accuracy.
- Coordinated recruitment and placement of 74 participants into a 6-month cross-functional rotation program, filling all cohort seats within 11 business days.

Trainer, Hiawatha Creek Manufacturing Co., Rochester, MN
2017 - 2021

- Increased learner engagement from 59% to 81% in ISO 9001 compliance courses by adding hands-on workstation exercises and peer-review checkpoints across 18 modules.
- Delivered skills-maintenance programs to 246 production employees across 3 shifts, tracking attendance and quiz results in Microsoft Excel for monthly reporting.
- Achieved an employee retention rate of 86% among 284 participants who completed the structured onboarding program, up from a prior-year rate of 80%.
- Built 32 training modules in Microsoft PowerPoint covering safety procedures and equipment operation, averaging 4 days per module from draft to approval.

Training Specialist, Zumbro Valley Services LLC, Mankato, MN
2014 - 2017

- Designed and facilitated new-hire orientation sessions for groups of up to 28 employees, covering company policies, quality standards, and workplace safety over 3 consecutive days.
- Increased learner engagement scores from a 71-point baseline to a 93-point average on post-session evaluations by incorporating interactive polling and case-study discussions.
- Coordinated placement of 41 cross-trained employees into secondary roles, reducing shift-coverage gaps from 9 hours per week to 3 hours per week.

Certifications

- Certified Professional in Talent Development, ATD Certification Institute, 2019